

West by Northwest School of Massage, LLC
 2210 Hewitt Ave, Suite 401, Everett, WA 98201
 (206) 948-2855 WNWSM.COM

This enrollment agreement is between the above named school and:

Student Name	
Telephone	
Address	
City/State/Zip	
Start / Completion Date	915 hour Hybrid Day Program: September 6, 2022- July 14, 2023 * 760 hour Hybrid Day Program: March 1, 2023- January 20, 2024 *

The Day Program consists of 915 hours over 11 months.
 The Evening Program consists of 760 hours over 11 months.
**Subject to change.*

The school agrees to provide: **Massage Therapy Certification**

Registration Fee	\$100 (includes initial WSP criminal background check and additional check 1 week before class begins)
Tuition	<input type="checkbox"/> \$16,250 915 hour Hybrid Day Program <input type="checkbox"/> \$13,500 760 hour Hybrid Evening Program
Student Starter Kit	\$450 (includes all required textbooks and other supplies)
Table	\$150 (Approximately. We do have tables for purchase or rent)
Supplies and Materials	\$200-1,250 (Approximately)
Total Estimated	\$17,050-18,100* (915 hour Hybrid Day Program) \$14,300-15,350* (760 hour Hybrid Evening Program) <i>*Approximation of costs</i>

Registration fee due upon application submission. Non refundable.

*Tuition payments have no interest or fees if **paid via cash or check** by the due date. All tuition must be paid by the graduation date. If payments are not received by the due date, a late fee of \$25 may be assessed. If there is a tuition balance upon graduation, a 5% simple interest will be added to the balance and a new agreement will be arranged between the student and school.*

Deposit	Due Date	Paid	Received by
\$1,000			

- Payment Plan: Monthly (1st of each month in school)
- Payment Plan: Quarterly (1st of every other month in school)
- Payment Method:

- Check, Cash
- Credit/Debit card

AGREEMENT NOTICE

This agreement will be binding only when it has been fully completed, signed, and dated by the student and an authorized representative of the school prior to the time instruction begins.

CHANGES TO AGREEMENT NOTICE

Any changes in the agreement will not be binding on either the student or the school unless such changes are acknowledged in writing by an authorized representative of the school and by the student, or the student's parent or guardian if he/she is a minor.

CANCELLATION AND REFUND POLICY

1. The school must refund all money paid if the applicant is not accepted, except the Registration Fee. In the instance when a starting class is canceled by the school, all fees will be refunded.
2. The school must refund all monies paid, except Registration Fee, if the applicant cancels within five business days (excluding Sundays and holidays) after the day the contract is signed or an initial payment is made, as long as the applicant has not begun training.
3. The school may retain an established Registration Fee equal to ten percent of the total tuition cost, or one hundred dollars, whichever is less. A Registration Fee is any fee charged by a school to process student applications and establish a student record system.
4. If training is terminated after the student enters classes, the school may retain the registration fee established under (3) of this subsection, plus a percentage of the total tuition as described in the following table:

Refund Policy

If the student completes this amount of training:	The student may receive this percentage of tuition costs:
One class week or up to 10% of program, whichever is less	90%
More than one class week, but less than 25% of program, whichever is less	75%
More than 25%, of the program, but less than 50%	50%
Greater than 50% of the program	0%

5. When calculating refunds, the official date of a student's termination is the last day of recorded attendance:
 - a. When the school receives notice of the student's intention to discontinue the training program; or,

- b. When the student is terminated for a violation of a published school policy which provides for termination; or,
- c. When a student, without notice, fails to attend classes thirty calendar days.

6. All refunds must be paid within thirty calendar days of the student's official termination date.

NOTICE TO BUYER

Do not sign this agreement before you read it or if it contains any blank spaces. This is a legal instrument. All pages of this contract are binding. Read both sides of all pages before signing. You are entitled to an exact copy of the agreement, school catalog, and any other papers you may sign, and are required to sign a statement acknowledging receipt of those.

CANCELLATION OF CONTRACT

If you have not started training, you may cancel this contract by submitting a written notice of such cancellation to the school at its address shown on the contract. The notice must be postmarked no later than midnight of the fifth business day (excluding Sundays and holidays) following your signing this contract; the written notice may also be personally or otherwise delivered to the school within that time. In the event of dispute over timely notice, the burden to prove service rests on the applicant.

UNFAIR BUSINESS PRACTICES

It is an unfair business practice for the school to sell, discount, or otherwise transfer this contract or promissory note without the signed written consent of the student or his/her financial sponsors if he/she is a minor, and a written statement notifying all parties that the cancellation and refund policy continues to apply.

CERTIFICATION

I certify that I have read and understand the cancellation and refund policy and the complaint procedure; I received a copy of the school catalog and I am entitled to an exact copy of this enrollment agreement, school catalog, and any other papers I sign. *If you attest you have:

- graduated High School *or*
 - have a GED equivalent *or*
 - can pass the Ability to Benefit exam you are permitted to apply to massage school.
- Students under 18 must pass an Ability to Benefit Exam, which is currently not in place. These students will be interviewed and their applications considered on a case by case basis.*

Student's Name (print): _____

Signature / Date: _____

Authorized School Representative: _____

As the authorized representative of the school, I hereby agree to the conditions set forth herein

Administrator's Signature/Date: _____

This school is licensed under Chapter 28C.10 RCW. Inquiries or complaints regarding this private vocational school may be made to: Workforce Training and Education Coordinating Board 128 – 10th Avenue SW Olympia, Washington 98501 Phone: 360-709-4600 Email: pvs@wtb.wa.gov Web: wtb.wa.

Attachment A

West by Northwest School of Massage 2210
Hewitt Ave, Suite 401, Everett, WA 98201 (206)
948-2855 WNWSM.com

NOTICE OF FINANCIAL OBLIGATION

Washington law requires the following information to be supplied to each student enrolling in a private vocational school licensed under Chapter 28C.10 RCW. One copy of this notice bearing original signatures must be attached by the school as addenda to that individual's enrollment agreement, as well as a copy provided to the enrollee by the school.

ACKNOWLEDGMENT BY ENROLLEE

1. I understand and accept that any contract for training I enter into with the above named school contains legally binding obligations and responsibilities.
2. I understand and accept that repayment obligations will be placed upon me by any loans or other financing arrangements I enter into as a means to pay for my training.
3. I understand that any enrollment contract I enter into will not be binding or take effect for at least five days, excluding Sundays and holidays, following the last date such a contract is signed by the school and me, provided that I have not entered classes.
4. I understand that completion of this Massage Therapy Certification program does not guarantee my success as a Massage Therapist or job placement.

Student Name: _____

Signature / Date: _____

ACKNOWLEDGMENT BY SCHOOL

Prior to being enrolled in this school, the applicant whose name and signature appears above has been made aware of the legal obligations he/she takes on by entering into a contract for training. Those discussions included cautions by the school about acquiring an excessive debt burden that might become difficult to repay given employment opportunities and average starting salaries in his/her chosen occupation.

Administrator's Name: _____

Title: _____

Signature / Date: _____

Attachment B

West by Northwest School of Massage
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HOW TO FILE A COMPLAINT Washington law requires private vocational schools to inform students how to file a complaint. By signing this form you acknowledge this process has been explained to you. Below are the next steps the school must take in discussing this policy with you, along with information about the complaint process.

DISCUSSION ABOUT COMPLAINT POLICY REQUIRED First, a school representative must discuss the school’s complaint policy with you. Following this discussion, you will be provided with this attachment to sign. After you sign this form, the school will give you a copy for your personal records. The school will also keep a copy on file.

ACKNOWLEDGMENT OF COMPLAINT PROCESS BY STUDENT

1. The school has described the grievance and/or complaint policy to me.
2. I understand that the policy can also be found in the school catalog.
3. I know I should first try to resolve a complaint or concern with my instructor or school administrator.
4. I understand nothing prevents me from contacting the Workforce Board at 360-709-4600 at any time with a concern or complaint, and complaint forms are: http://wtb.wa.gov/PCS_Complaints.asp.
5. I understand that I have one year to file a complaint from my last date of attendance.
6. I further understand that in the event of a school closure, I have 60 days to file a complaint.
7. I also understand that complaints are public records.
8. Finally, I acknowledge that details about the complaint process, my rights, and any restrictions on the time I have to file a complaint can be found at http://wtb.wa.gov/PCS_Complaints.asp

Student Name: _____

Signature / Date: _____

ACKNOWLEDGMENT BY SCHOOL

Prior to being enrolled in this school, the applicant, whose name and signature appear above, has been made aware of the school’s complaint policy.

Administrator’s Signature/Date: _____

CANCELLATION AND REFUND POLICY FOR VA STUDENTS

(Required for Non-Accredited Schools): West by Northwest School of Massage agrees that if a veteran student fails to enter the course, withdraws, or is discontinued at any time prior to completion of the course, the unused portion of paid tuition, fees, and other charges will be refunded or the debt for such tuition, fees, and other charges will be canceled on a prorated basis, as follows:

1. Registration Fee

An established registration fee in an amount not to exceed \$10 need not be subject to proration. Where the established registration fee is more than \$10, the amount in excess of \$10 will be subject to proration.

2. Breakage Fee

Where the school has a breakage fee, it may provide for the retention of only the exact amount of breakage, with the remaining part, if any, to be refunded.

Updated 5/26/16 Checklist & Sample Enrollment Agreement

Workforce Training Board SAA

3. Consumable Instruction Supplies

Where the school makes a separate charge for consumable instructional supplies, as distinguished from laboratory fees, the exact amount of the charges for supplies consumed may be retained but any remaining part must be refunded.

4. Books, Supplies, and Equipment

a. The school will make a refund in full for the amount of the charge for unissued books, supplies, and equipment when:

- The school furnishes the books, supplies, and equipment,
- The school includes their costs in the total charge payable to the school for the course,
- The veteran or eligible person withdraws or is discontinued before completing the course.

b. The veterans or eligible person may dispose of issued items at his or her discretion even if they were included in the total charge payable to the school for the course.

5. Tuition and Other Charges

Where the school either has or adopts an established policy for the refund of the unused portion of tuition, fees, and other charges subject to proration, which is more favorable to the veteran or eligible person than the approximate pro rata basis as provided in this subparagraph, such established policy will be applicable. Otherwise, the school may charge a sum which does not vary more than 10 percent from the exact pro rata portion of such tuition, fees, and other charges that the length of the completed portion of the course bears to its total length. The exact pro-ration will be determined based on the ratio of the number of days of instruction completed by the student to the total number of instructional days in the course.

6. Prompt Refund

In the event that the veteran, spouse, surviving spouse, or child fails to enter the course, or withdraws, or is discontinued therefrom at any time prior to completion of the course, the unused portion of the tuition, fees, and other charges paid by the individual shall be refunded promptly. Any institution which fails to forward any refund due within 30 days after such a change shall be deemed, prima facie, to have failed to make a prompt refund, as required by this subparagraph.

Veteran's Printed Name/Date

Signature